

The Senior Support Team

The Senior Support Team is a collaboration of agencies that work together to assist seniors and their families. St. Paul's Elder Outreach Program is the agency that works to connect elders and their families with informal community supports. Informal Community Supports help to keep our seniors in their homes and in our community. These community supports include:

- Legal Assistance
- Mental Wellness Resources
- Housing
- Home Care services
- Adult Day Health programs
- Food Stamps (SNAP)
- Fuel Assistance (LIHEAP)
- Financial Assistance from SSI and EAEDC.
- Transportation
- Assistive equipment and home modification
- Enrollment in **Tele-Check**.

St Paul's Elder Outreach staff can provide assistance with applying for benefits, and can conduct home visits.

The Tele-Check Program

What is Tele-Check?

Tele-Check provides free telephone check-in and friendly phone calls to older adults who are in need of someone to touch base with them to and/or to have a friendly conversation on a regularly scheduled basis. Tele-Check is **NOT** a medical provider nor a medical alert service.

Who is eligible for Tele-Check?

Seniors may self refer or be referred by a caregiver, family member, social worker or service provider. Tele-Check is intended to serve seniors who may be homebound, isolated, or living alone or otherwise in need of a phone call to check-in. This may be temporary while recuperating from an illness or a recent hospitalization, or it may be permanent.



How does Tele-Check Work?



Once they receive the request for Tele-Check The Outreach Team members from St. Paul's Elder Outreach Tele-Check staff will contact the individual for whom this service is requested. A home visit will be scheduled to complete the Tele-Check intake form and the Tele-Check staff will review with the clients what days and times they would like to be called. If the client is going to be away and will not be able to receive their Tele-Check calls, it is **very important** that they inform the Outreach Tele-Check callers as soon as possible.

How to sign up for Tele-Check

Fill in and mail the information slip on the back of this brochure, or call the Outreach Team directly at St. Paul's Elder Outreach at: **508-799-5009**

____ I am interested in the Tele-Check Program for myself.
____ I am interested in the Tele-Check Program for a friend, relative or client.

Name: _____
Address: _____
City: _____, Zip: _____, Phone
Number: _____

Return to: St. Paul's Elder Outreach Program, ATTN: Tele-Check
19 Chatham Street, Worcester, MA 01609

The Senior Support Team partnership is
dedicated to serving the seniors of
Worcester



Senior Support Team Agency Members
CITY OF WORCESTER, MASSACHUSETTS
DEPARTMENT OF HEALTH AND HUMAN SERVICES
Elder Affairs Division

- St. Paul's Elder Outreach
- Elder Services of Worcester Area, Inc.
- Department of Public Health
- Emergency Communications
- Emergency Management
- Worcester Police Department
- Worcester Fire Department
- Worcester Emergency Medical Services

CONTACT THE SENIOR SUPPORT TEAM

- Phone: 508-799-5009
- Fax: 508-752-6308
- email: elderoutreach@charter.net

**THE
SENIOR
SUPPORT
TEAM**

**Connecting
you with
Community
Supports!**

The Mission of the Senior Support Team is to improve access to and connect vulnerable seniors in our community to needed services. The Team works together to provide coordination and intervention to assist seniors to access needed services to remain safely in our community

508-799-5009